

INSTRUCTION MANUAL

| Model |
|----------|
| TS-IDens |

v 1.0 2019

CE

INDEX

| 1 | SAFETY INSTRUCTIONS AND WARNINGS | 2 |
|----|--|----|
| 2 | STORAGE CONDITIONS | 2 |
| | 2.1 OVERVIEW AND ACCESSORY INTALLATION | 3 |
| | 2.2 INSTALLATION PLACE | |
| | 2.3 Start-up | |
| | 2.4 DESCRIPTION | 7 |
| 3 | SERIAL INTERFACE CONNECTIONS | 7 |
| | 3.1 DISPLAY AREA OPERATION | 8 |
| | 3.1.1 Operating instructions of the numeric and alphanumeric keypads for entering data | 10 |
| 4 | STANDBY, LOGOUT, SWITCHING OFF FUNCTIONS | 12 |
| 5 | SIMPLE WEIGHING | |
| 6 | CUSTOMIZED SETTINGS | 15 |
| | 6.1 SELECTING THE LANGUAGE | |
| | 6.2 SETTING DATE AND TIME | |
| | 6.3 CREATING, CHANGING AND SELECTING THE USER PROFILE | |
| | 6.3.1 Recovering and removing passwords | |
| | 6.4 PREFERENCES: LANGUAGE, DISPLAY APPEARANCE, BRIGHTNESS, BEEPER, FUNCTIONS | |
| | 6.5 SETTING THE WEIGHING PARAMETERS | |
| | 6.6 SELECTING THE UNIT OF MEASUREMENT | 27 |
| | 6.7 SELECTING THE CUSTOM MEASUREMENT UNITS | 28 |
| | 6.8 CALIBRATING AND SETTING THE CALIBRATION MODE | 29 |
| | 6.9 SETTING THE PERIPHERALS | |
| | 6.10 INFO ABOUT THE SOFTWARE | |
| | 6.11 Service | |
| | 6.11.1 System data backup and restore | |
| | 6.11.2 Factory reset | |
| | 6.11.3 Software update | |
| | 6.11.4 Balance technical service | 39 |
| 7 | FUNCTIONS MENU | 40 |
| | 7.1 USING THE DATABASE | |
| | 7.2 FUNCTION TO "FIX THE DENSITY" | |
| | 7.2.1 Screen with the "Density of a solid" calculation function | |
| | 7.2.2 Screen with the "Density of a liquid" calculation function | |
| | 7.2.3 Screen with the "Density index" calculation function. | |
| | 7.3 SETTING THE GLP DATA | 46 |
| 8 | TECHNICAL FEATURES | 48 |
| 9 | WARRANTY | 49 |
| 1(| DISPOSAL | 49 |

1 Safety instructions and warnings



CAUTION!

Please read these instructions for installation and operation carefully before starting your work with the new balance. Using a device other than the one in this manual does not guarantee the safety of the product. Carefully store the instruction manual.

The balance complies with the directives and standards for electrical equipment, electromagnetic compatibility and date safety requirements.

If the installation is not performed in accordance with the instructions given or is improperly used, all warranty rights will lapse.

Do not use the device in areas at risk of explosion.



- Before starting the device for the first time, check if the power supply unit or the power cord is damaged and check if the power voltage corresponds to the mains voltage.
- disconnect the device from mains power, unplug the power cord.

2 Storage conditions

- Storage temperature: +5 °C...+40°C
- Storage humidity: 45% 75%.
- Keep the balance packing in the event of return for support; disconnect all cables and any accessories to prevent unnecessary damage.
- **Do not expose** the balance to extremes of temperature and humidity, and avoid violent shocks.

2.1 Overview and accessory intallation

Unpack the instrument and place it on a stable table and in a place as described in paragraph 2.2



Once unpacked the instrument will be found as shown in the first image. The **Weighing Arc** is already fixed correctly.

Installation of accessories:





2.2 Installation place

- **Remove** the balance and its calibration weight, in the models where <u>it is included</u>, from the packaging and check for visible damage to the device.
- **Do not install** the balance in any room where there are any air currents, strong heat shifts, and vibrations.
- **Do not use** the balance in explosive atmospheres.
- The ambient humidity to use the balance should be between 45% and 75%.





2.3 Start-up



Level the balance by adjusting the legs on the front of the balance.





Wait 30 minutes after switching on and calibrate the device after leveling it. For calibration procedures, please refer to the "**Device calibration chapter**". Perform the device calibration whenever it is moved to another place.

It is recommended not to drop excess weight objects on the balance weighing plate to prevent damaging it.

Service must be performed by specialized personnel and the spare parts used must be genuine. To do so, contact the dealer at whom the device was purchased.



Insert the supplied power supply unit jack into the connector on the back of the device.



Then **connect** the power adapter to the power outlet near the device. Do not use cables/extensions that do not comply with applicable regulations.

N.B. Check that the power shown on the device plate label corresponds to the one in use in the country where you are installing the item.

Side keyboard functionality:

The balance is equipped with a keyboard located on the left side to perform the power on and off.

2.4 Description

The keyboard has a power off and on button (1), an operation indicator LED (2), and a USB port.



After connecting the power supply unit to the mains, the device will start automatically without having to press the power button.

Use the power button to turn off the device and restart the system when the power cord is already plugged in.

N.B. The turn-on and shut-down time of the device takes about 20 seconds, during this time the display will be turned off.

When powering on, wait for the initial screen to appear before performing any other operations.

While switching off, wait for the green LED to turn off before removing the power supply socket, if necessary.

3 Serial interface connections

The device is equipped with an RS 232C interface for connection to a serial printer.

To ensure communication between the device and a printer, the following conditions must be met:

Connect the printer using a suitable cable matching the position of the printer signals with the device ones.

Set the transmission speed and type of printer correctly according to the parameters of the printer. See Chapter 7.7



N.B. It is recommended that you use one of the printers listed in chapter 7.7 (Mod. dpp250 or TLP50) to ensure proper print operation. (If you are using different printers, you will not be able to print the chart).

3.1 Display area operation

The balance comes with a color touch screen display that lets you touch the screen in active areas to quickly access the various menus and features of the device.



1

Indication area for weighing values

Measuring unit indication, by tapping the symbol, you can access the measurement unit menu and select the desired unit.



g

- Stability indicator.
- **TMan** Indication of weight displayed.**Net** net value, **Ldr** gross value
 - **T =** Tare value indicator.
- Analog indicator bar of magnitude being measured.
- Max 6200g d=0.01g Indication of the technical data of the device

2

Bar displaying the date, time, for user selection, access to weighing functions, weighing and device shutdown parameters setting.



Tap this area to access the available function menu.

Tap this area to access the menus for weighing settings, display preferences, peripheral units setup, and users customization.

Tap this area to access the switching on or off menu for the device standby mode.

Tap this area to access the users menu to quickly select the one desired.

3

Function key display bar.

Touching the keys displayed in this area, you will run the corresponding function. Below are all the keys available in the simple weighing screen. The function key display bar varies according to the selected applications.

| Print | Gro | .т. | -0- |
|-------|-------|-----|-----|
| | | | |
| Print | T Man | -Т- | -0- |

Key bars available in simple weighing screens.

Print: Data printing activation key.

0-: Reset activation key.

-T-: Tare operation activation key.

Gro/Net: Net or gross weight display mode key.

T Man: Key for entering a tare value manually.

3.1.1 Operating instructions of the numeric and alphanumeric keypads for entering

data

The operation of the alphanumeric keyboard described below is valid for all data entry operations in the various operating modes of the device.



Alphanumeric keypad.



Selection key for entering uppercase or lower case letters



Delete key of the last entered character



Delete key for all entered characters



Back and forward cursor movement key on the inserted string



Key to confirm and store the entry







Keyboard character selection key. Tap this key to rotate the various characters available for entry: Mod 1, Mod 2, Mod 3



Input operation cancellation key.



| < | Manual tare | | | | | | | | |
|---|-------------|---|---|-------|--|--|--|--|--|
| | 0 g | | | | | | | | |
| | 7 | 8 | 9 | Units | | | | | |
| 2 | 1 | 5 | 6 | с ← | | | | | |
| | | 2 | 3 | or | | | | | |
| + | /- | 0 | | ОК | | | | | |

Numeric keypad.



Delete key of the last entered character

OK

Key to confirm and store the entry

С

Delete key for all entered characters



Input operation cancellation key.

Unità

Key for selecting the unit of measurement.

4 Standby, logout, switching off functions

After inserting the power cord into the mains socket, the device will automatically turn on showing the basic weighing screen.



There are 3 switching off modes:

Tap the area with the symbol

to access the switching off menu.

- Display off.
- Logout.
- Switching off.

Display off

By selecting the display off mode, the device will enter in the standby mode, the display will be off and it will remain ON only the lower-right command to turn on the system again.

Touch the symbol to return to the basic weighing screen.

Logout

Select the logout mode to enable the user used.

Touch the key "**Start**" to enable again the user and, if the user is password-protected, you will be required to enter it.

Touching the key , you can select another user and start the device again.

Switching off

By selecting the power-off command, the device will be off. To restart, you will need to press the button on the left of the device or remove the power plug and reinsert it.

5 Simple weighing

After connecting the power, the green status LED on the left side of the device will light up. This phase will last about 20 seconds, and the display will remain off all the time. After the data loading phase, a screen will show the capacity and resolution of the balance. Then the device will be placed in the simple weighing screen.

At first power on, the device starts by activating the default user with the factory settings.



In the weighing screen, the area displaying the weight shows the value of the weight on the weighting plate.

Use the **-0-** key to set a new zero point and reset all tare values.



If you work with weighing boxes, first zero the balance. Place the container and press the "-T-"key.

Or use the **T Man** key to enter a known tare value manually.

| | 3 Apr 20 | 017 08:13:00 Default | ŧ | Q |
|-----------------|----------|-------------------------|--------|-----|
| Max 6200g d=0.0 | - | 0.0(|) * Ne | et |
| T = 200.00 g | | | | |
| Print | Gro | -T- | | -0- |

The **Net** symbol on the display indicates the net weight. Press "**Net**" to see the gross weight "**Lrd**".

"T= " indicates the tare value captured.

| | 3 Apr 2 | 017 08:19:42 Default | ± 0 |
|-----------------------|---------|-------------------------|-------------------------|
| Max 6200g d=0.01g | 1 | 0.00 | g * Net |
| T = 200.00 g Print | Gro | -T- | -0- |
| | | | |
| Max 6200g d=0.01g | 3 Apr 2 | 017 08:21:15 Default | ± 0 |
| | 21 | 0.00 |) * Gro g |
| T = 200.00 g Print | Net | -T- | -0- |
| Max 6200g d=0.01g | | 017 08:22:12 Default | ± 0 |
| | -20 | 0.00 |) * Net g |
| T = 200.00 g Print | Gro | -Т- | -0- |
| | | | |
| Max 6200g d=0.01g | 3 Apr 2 | 017 08:22:38 Default | ± 0 |
| | | 0.00 |) [*] g |
| Print | T Man | -T- | -0- |

Place the material to weight on the balance and wait for the stability symbol to light up before detecting the value.

Press "Lrd" and "Net" to display the gross and net weights and vice versa.

To reset the balance, remove all items from the plate and press the "- **0** -" key.

If you entered a manual tare, press " **T-Man**" and "**C**" key to clear the tare value.

6 Customized settings

This section explains all the customization features of the device. Each function described below will allow you to set it differently for each user.

N.B. Some settings can only be modified by users with administrator permissions.

- Calibration menu
- Setup
- Users setup
- Preferences
- Info
- Service

To access the settings menu, tap the button in the top bar of the display.



The following screens will be displayed with all the functions of the setup menu.





Indicator of the number of pages available. To scroll through the next and back pages, tap on the arrows.

Exit from the

menu



Function indicator not available or not enabled for users without administrator rights.

6.1 Selecting the language

In the settings menu, select the "Preferences" function.



Tap "Language" in the menu list.

You can select the device's use language.



Then select the desired language. Automatically, all screens will be translated into the selected language.

| Português | Language | | \times |
|-----------|----------|-----------|----------|
| | | Português | |
| | | | |

N.B. The selected language will only be assigned to the user with whom the selection was made.

6.2 Setting date and time

Select "Setup" in the setup menu.

Enter the new date and time values. You can also select the 24-hour or 12-hour format for the hour.

N.B. The date and time setting is not customizable for each user, but once defined it will be changed for all users.



| < | Date and time | | \times |
|---|---------------|------------|----------|
| | Date | 5 Mar 2016 | |
| | Time | 09:24:39 | |
| | 24h - 12h | 24 h | |

| < | dd / mm / yyyy |
|---|----------------|
| | |



00/00/0000

Tap "Date and time" in the menu list.

Tap "**Date**" in the menu list to change the date.

Tap "**Time**" in the menu list to change the time

Tap "**24h – 12h**" in the menu list to set the time format.

A numeric keypad will be displayed for entering the date and time in ""**dd/mm/yyyy**" mode for the date and "**hh:mm:ss**" for the time

Tap "**OK**" to confirm the new settings, "**C**" to delete all entered data or tap "**X**" to exit without changing the value.

6.3 Creating, changing and selecting the user profile

The balance can be customized for multiple users. You can create up to 10 different usage profiles. At the first turn on, the **"Default"** user is enabled and this user cannot be either deleted or renamed.

Each user can then fully customize all the included database device settings. Once you've created your profile, just touch "**User Area**" on the Home screen and select the user you want. All settings for the selected user will then be loaded. From this moment on, any changes made to the enabled user will be stored and made available each time the user is selected.

You can create two types of user:

- Administrator
- Standard

Creating an administrator user allows the user to access all the device setting features and changing or deleting other users.

Creating a standard user allows the user to access only some of the device setting features. The prohibition display that appears when you touch a feature that is not available for the standard user is as follows:

You must log on with an administrator user to change the protected functions.

Also, after you have created an administrator and standard user, you will be able to assign an access password that will be required each time you select the user and turn on the device.

Below are all operations related to the user modification and deletion. In the settings menu, select the "**Setup Users**"

| < | Setup Users | | \sim | X |
|---|---------------|---|--------|----------|
| | New user | | | |
| | Edit user | | | |
| | Rename users | | | |
| | Copy users | | | |
| | Delete users | | | |
| | | | | |
| < | Setup Users | ^ | | \times |
| | User Password | | | |

This screen allows you entering the following functions:

- New user
- Edit user
- Rename user
- Copy users
- Delete user
- User Password

| New user | | | | | | | | | |
|---------------------|--------|---|---|-----|------|---|---|----|----------|
| Administrator user? | | | | | | | | | |
| | Yes No | | | | | | | | |
| | | | | | | | | | |
| < | | | | New | user | | | | \times |
| I | | | | | | | | | |
| q | w | е | r | t | у | u | i | 0 | р |
| а | S | d | f | g | h | j | k | 1 | - |
| 公 | z | х | с | v | b | n | m | En | ter |
| A_1_# Del | | | | | | | | | |

New user

By selecting the "New User" function, you can define a new user. The maximum number of users that can be entered is 10. You will be prompted to select whether the user you want to create must have administrator powers or be a standard user.

The keyboard for entering the username will then be automatically activated.

The maximum number of characters allowed is 30.

The insertion method distinguishes between uppercase and lowercase letters, so a user entered as "TEST" will be different from a user entered as a "test".

After searching for a new user, go back to the main screen.



Tap the user selection area and select the user you have just created.

From now on, all changes to the functions, databases, or analytics results will be associated with the user, and each time they are called, they will be automatically reloaded.

The left-hand symbol of the username indicates the type of user:



Administrator



Standard



| < | Administrator Password | | | | | | | | | |
|---|------------------------|---|---|----|--|--|--|--|--|--|
| | | | | | | | | | | |
| | 7 | 8 | 9 | - | | | | | | |
| | 4 | 5 | 6 | С | | | | | | |
| | 1 | 2 | 3 | ОК | | | | | | |
| | +/- | 0 | | UK | | | | | | |







Edit user

In the "Edit user " menu, you can change the user type ("Standard or Administrator") and temporarily unlock the standard user locked settings.

Туре

If the user is of the standard type in order to modify the user type, a user's password with administrator rights will be required.

Select "**Standard**" to set the user in standard mode or select "**Administrator**" to set the user with administrator rights.

Settings

Selecting this function will prompt you to enter a user's password with administrator rights.

Then select the "**Enable**" function to temporarily unlock the standard user or select the "**Disable**" function to lock the user again.

After you unlock the user in the base screen on the left side of the username, an open padlock will appear.

Unlocking will remain active until it is locked again through the user editing menu, or when another user is selected or the device is turned off.





Rename users

By selecting the "Rename Users" function, you can change the name of the selected user.

Select the user you want to rename.

The name change keyboard will be displayed.

Tap " **X** " to cancel the operation or change the name and confirm with the "**Enter**" key.



Test1

Test2

Copy users

By selecting the "Copy Users" function, you can create a new user with the same configuration as an existing user.

Any databases will not be copied and no password protection will be enabled. To copy the databases of another user, you need to export and import them to the desired user.

Select the user you want to duplicate.

Enter the name to assign to the new user and confirm with the "**Enter**" key.

Delete users

By selecting the "Delete Users" function, you can permanently delete a user and its databases.

The list of stored users will be displayed, then select the user to delete.



Confirm by tapping the "**Yes**" key or cancel the operation by tapping the "**No**" key.

User password

By selecting the "User Password" function, you will be able to assign a "Standard" or "Administrator" user password.

You will then be asked to re-enter the password for confirmation.

Enter it and tap the "OK" key.

From this moment on, every time you want to access the user, you will be required to enter your password.

N.B. Write down your password and store it in a safe place.

Warning! In case of loss, you will only be able to recover the password for the "Standard" user. The recovery procedure is described in chapter 8.3.1.

6.3.1 Recovering and removing passwords

User password protection is applicable to both "Standard" and "Administrator" users. In the first case, if the user forgets its password, you can update it from the "**User Password**" menu.

| < | Old Password | | | | |
|-----|--------------|-----------------|----|--|--|
| | | | | | |
| 7 | 8 | 9 | - | | |
| 4 | 5 | 6 | С | | |
| 1 | 2 | 3 | OK | | |
| +/- | 0 | | ОК | | |
| | | | | | |
| < | New Password | d (min 4 char.) | × | | |
| | | | | | |
| 7 | 8 | Q | | | |

After selecting "User Password", you will be asked to enter the "**Old Password**". Enter an administrator password.

After selecting "User Password" you will be asked to enter the "Old Password". Enter an administrator password.

Then enter the "**New password**" to assign to the user.

| 7 | 8 | 9 | - |
|-----|---|---|----|
| 4 | 5 | 6 | С |
| 1 | 2 | 3 | ОК |
| +/- | 0 | | OK |

| < | Confirm new Password | \times |
|---|----------------------|----------|
| | | |
| | | |

| 7 | 8 | 9 | - |
|-----|---|---|------|
| 4 | 5 | 6 | С |
| 1 | 2 | 3 | ОК |
| +/- | 0 | | - OK |

Confirm the password you have just entered.

From now on, the "Standard" user will have a new login password.

N.B.

To remove the password, upon the request for entering the new password and confirmation of the new password, tap the "OK" key without typing any value.

CAUTION! If the lost password is that of an administrator, you will need to contact a Service Center to retrieve it.

6.4 Preferences: language, display appearance, brightness, beeper,

functions

For each user, you can set a graphic display, the language of use, the activation tone of the beeper and the brightness of the display. Below are the various options available and their activation mode.

In the settings menu, select the "Preferences" function.



The parameters that can be set in the "**Preferences**" menu are as follows:

- Language (see chapter 7.1)
- Appearance
- Brightness
- Beeper
- Functions

Appearance

You can choose between 6 different color combinations and select the desired one by tapping the corresponding key

Brightness

There are 4 levels of brightness on the display. Select the desired one by tapping the corresponding key.

Beeper

The beeper function enables you to activate or deactivate the beeper. When activated whenever you touch the active parts of the touch screen, a beep is released.

| < | Functions | | \times |
|---|-----------|--------------|----------|
| | F1 | Piece count | |
| | F2 | Check weight | |
| | F3 | Weight % | |
| | F4 | Density | |
| | F5 | Statistics | |

| < | Functions | | ^ | \times |
|---|-----------|---------------|-----|----------|
| | F6 | Textile | | |
| | F7 | Animal weighi | ing | |
| | F8 | Max load | | |
| | F9 | Recipe | | |
| | F10 | GLP | | |

| < | F5 | X |
|---|----------|---|
| | None | |
| | Recipe | |
| | Max load | |
| | Textile | |
| | GLP | |

Functions

You can decide which functions to make available and with which sequence to display them for each individual user.

The function display sequence in the relevant screen corresponds to the sequence assigned to function keys F1 to F10

To assign a function, press the key you want to assign and select one from the list of available functions.

To remove a function, press the key corresponding to the function you want to remove and select "**None**" in the list.



From the base weighing screen, tap to access the functions menu.

To switch to the next or previous screen tap the keys:



6.5 Setting the weighing parameters

For proper use of the balance, it is important to make the correct weighing parameter settings according to the operating environment.

This section describes the filter parameters, stability, autozero and weighing units.

In the settings menu, select the "Setup" function and then the "Weighing parameters" function.

| < | Weighing parameter | °S | \times |
|---|--------------------|-------------|----------|
| | Filter | Filter 2 | |
| | Stability | Stability 2 | |
| | Autozero | Autozero 3 | |
| | | | |
| | | | |

| < | Filter | × |
|---|----------|---|
| | Filter 1 | |
| | Filter 2 | |
| | Filter 3 | |
| | | |

In the "Weighing parameters" screen, the set values (in the box to the right of the parameter) are immediately verifiable.

By touching the parameter key you want to change, you can change the value.

- Filter: the filter function allows to speed or slow down the balance response according to weighing requirements and environmental conditions. By selecting Level1, the response will be immediate, but the balance will remain more sensitive to environmental disturbances such as ventilation and vibration. By increasing the level, the response will be slower and the indication more stable.
 - Level 1: dosage conditions
 - Level 2: stable conditions
 - Level 3: unstable conditions



- Stability: this function allows you to adjust the balance to the working environment. When using the device in a vibration-free environment, select level 0. The default level is 2. Use level 3 for very disturbed environments.
 - > Level 0: For stable environments.
 - Level 1: For poorly stable environments.
 - Level 2: For unstable environments.
 - Level 3: For heavily unstable environments.

| < | Autozero | \times |
|---|--------------|----------|
| | Autozero off | |
| | Autozero 1 | |
| | Autozero 2 | |
| | Autozero 3 | |
| | Autozero 3E | |

 Autozero: automatic zero correction constantly adjusts the zero value. These variations may be due, for example, to dirt that can be deposited on the plate. You can disable this function by selecting "Off" mode. Level 1 is the one with minor correction until it reaches level 3E which is the maximum correction.

6.6 Selecting the unit of measurement

Weighing operations can be performed with different units of measurement. Below is shown how to select the desired weighing unit.

In the settings menu, select the "Setup" function and then the "Units selection" function.



On the "**Units Selection**" screen, all available weighing units are immediately displayed. Tap the desired unit to select it and enable it.

The last three units of measure, **K1**, **K2**, **K3**, are customizable units. For reference, refer to the chapter "Selecting the custom measurement unit".

N.B.: The measurement unit selection can also be made directly from the weighing screen; by tapping the symbol of the current unit displayed, you will have access directly to the list of available units.

6.7 Selecting the custom measurement units

You can define up to three custom units per user. This allows you to perform calculations directly from weighing detection (i.e. volume, paper grammage g/m3). The custom weight unit can be recalled in all fields and menus where the units can be selected.

In the setup menu, select the "Setup" function and then the "Custom units setup".

| < | Custom Units setup | _ | X |
|---|--------------------|---|---|
| | Kl | 1 | |
| | K2 | 1 | |
| | К3 | 1 | |

On the **"Custom units setup"** screen, you can select one of the three units K1, K2, K3 available to personalize it.

| < | Custom Units setup | _ | X |
|---|--------------------|-----|---|
| | Name | k1 | |
| | Symbol | gm3 | |
| | Factor | 100 | |
| | Decimal point pos. | 2 | |
| | | | |

After the selection, enter the following data:

- **Name:** enter the unit identifier (max 15 characters).
- Symbol: enter the symbol you want to assign to the unit of measurement (max. 3 characters). The weight units g, kg, lb and so on. are not allowed
- Multiplier factor: enter the multiplicative factor with which the weighing result has to be calculated
- Decimal point position: enter the position of the decimal point with which you want to display the result (i.e. entering 1, the value 123,123 will be displayed as follows: 12312,3)

6.8 Calibrating and setting the calibration mode

Electronic balance performs mass measurements using gravity (g). Differences in geographic regions and altitude vary the gravity acceleration (g).

Therefore, in order to obtain accurate measurements, the balance must be adapted to the place of use and environmental conditions. This adjustment is performed by the calibration function.

In the calibration menu, you can calibrate, display X Calibration Menu and print the data for the last calibration and set Calibration the calibration mode. Calibration data Before performing the calibration procedure, Calibration mode Ext. default check that the plate is empty. Calibration weight 2000 g Calibration **Calibration:** By tapping the calibration key, the calibration procedure corresponding to the - Cal set calibration mode will be activated. Wait... Abort Calibration Load the required calibration weight or tap the "Abort" button to cancel the calibration procedure. 2000 g Load the calibration weight and wait Abort Ħ പ Max 6200g d=0.01g Wait for weight capture.)00.00 ° If the operation is successful, the weighing screen will display with the calibrated weight value. Print T Man Remove the weight from the plate.

Select the "Calibration menu" function in the settings menu.

Calibration data

10 Apr 2017 15:38:00 External weight: 2000 g Correction: -0.50 g



- Calibration date: in the calibration data screen, you can check the date when the last calibration was performed, the mode with which it was performed, the weight value used, and the correction made with respect to the previous calibration. By tapping the "Print" button, you can print the displayed data.
- Calibration mode: the balance can be set to calibrate with two different modes:

External default

By selecting the default calibration mode when the calibration command is given, the required weight will be the factory default setting, the value of which will vary depending on the balance model.

External custom

By selecting the external custom" calibration mode, you can set a custom calibration weight value.



| < | Calibratio | on weight | × | |
|--------|------------|-----------|----|--|
| 3000 g | | | | |
| 7 | 8 | 9 | - | |
| 4 | 5 | 6 | С | |
| 1 | 2 | 3 | | |
| +/- | 0 | | OK | |

After selecting the "mode of choice", tap the Weight Setting button to set the desired weight value.



Internal*

By selecting the internal calibration mode when the calibration command is given, the balance is automatically calibrated through the motorized auto-calibration internal system.

| < | Calibration Menu | | X |
|---|------------------|-----------|---|
| | Calibi | ration | |
| | Calibration data | | |
| | Calibration mode | Automatic | |
| | Interval time | 180 min | |
| | | | |

< 60 ... 999 min X 180 min 7 8 9 4 5 6 C

4 5 6 C 1 2 3 OK

Automatic*

By selecting the automatic calibration mode, the balance automatically calibrates when the ambient conditions change or within a set time of 60 to 999 minutes. Also with this mode, you can calibrate each time you want by tapping the "Calibration" key.

To change the auto-calibration range, tap the "**Calibration Range**" key and set the desired range between 60 and 999 minutes.

* The internal and automatic calibration mode is only available for auto-calibration models.

6.9 Setting the peripherals

This section describes the features and settings of the RS232 and USB serial outputs that the device is equipped with.

In the setup menu, select the "Setup" function and then the "Peripherals" functions.



In the "**Peripherals**" menu screen, you can immediately check the values of the parameters set (in the box on the right of the parameter).

Tapping the parameter key to be set will activate its screen with the list of the various selectable options.





- Printer: this function allows you to select the device connected to the serial output.
 - Dpp250: command print, by touching the "Print" button for the Dpp250 printer.
 - Dpp350: command print, by touching the "Print" button for the Dpp250 printer.
 - TIp50: command print, by touching the "Print" button for the TIp50 printer.
 - Generic: command print, by touching the "Print" button for generic serial type printer.

| | Printing > File on Usb-Key |
|-----------------|----------------------------|
| Gross: Tare: | 2000.00 g 0.00 g |
| Abort | |
| | |

Printing ended

Filename: Prt_10_Apr_2017_15_43_10_0000

Ok

File on Usb-Key: command print, touching the "Print" button will print to file. In order to use this mode, you will need a USB stick to save the files. (You can use a dedicated USB stick for that purpose only).

With the "File on Usb_Key enabled" mode before executing the print command, verify that the save USB stick is inserted in the USB port on the left side of the device.

While saving the file on the screen, you can scroll through the information that will be saved in the file.

At the end of the save, the name of the file assigned automatically will appear on the screen.

The USB stick will then contain a compressed file with a text file (.txt) showing the weighing data or the result of the function used.

Example of printing with density function.

Air P.: 200.04 g

Liquid density:

1.0 g/cm3

Liq. P.: 100.02 g

Result (Solid Dens.): 2.0000 g/cm3

| < | Baud rate | _ | \sim | |
|---|-----------|------------|--------|--|
| | | 1200 Baud | | |
| | | 2400 Baud | | |
| | | 4800 Baud | | |
| | | 9600 Baud | | |
| | _ | 19200 Baud | | |
| | | | | |
| < | Baud rate | | | |
| | | 38400 Baud | | |
| | | | | |

- **Baud Rate:** serial transmission speed selection parameter. Selectable speeds are as follows:
 - > 1200 Baud.
 > 2400 Baud.
 > 4800 Baud.
 > 9600 Baud.
 > 19200 Baud.
 > 38400 Baud.



 Stability: check of the stability before data is transmitted. It is possible to decide whether to enable or disable stability control before printing the weight value:

> On. Check enabled.> Off. Check disabled.

- Print heading: this function allows you to place a header at the beginning of the receipt. The function can be:
 - > On. Bill heading enabled.
 - ➤ Off. Bill heading disabled.
 - Print heading Setup: Activation of the screen for inserting the desired text for the receipt header.

In the print header screen, tap the rectangles that indicate the line number to automatically enable the alphanumeric keypad and enter the desired text with a maximum number of 40 characters per line.

Tap the "**Ok**" key to confirm the entered text.

NB. You can enable and disable the bill header function without losing the inserted text, which will remain stored until the contents of the various lines are deleted.

| < | Print heading |
|---|---------------------|
| | Off |
| | On |
| | Print heading Setup |
| | |

| < Prin | t heading |
|--------|-----------|
| Row 1 | a |
| Row 2 | b |
| Row 3 | c |
| Row 4 | d |
| Ok | |

| < | 0. | 9 | \times | |
|-----|----|---|----------|--|
| | | | 0 | |
| 7 | 8 | 9 | - | |
| 4 | 5 | 6 | С | |
| 1 | 2 | 3 | ОК | |
| +/- | 0 | | UK | |





| < | Balance cal. data | |
|---|-------------------|--|
| | Off | |
| | On | |

- Paper progress: this function allows you to set a blank number of lines to add at the end of the bill to allow the printer to exit from it. The input numeric keypad will automatically turn on, so enter the desired number of lines (between 0 and 9) and tap the "Ok" key to confirm the entered number.
- G.I.p.: this function allows you to enable or disable the g.I.p. data printing after user have entered it

> On. g.l.p. data print enabled.> Off. g.l.p. data print disabled.

For information entry and G.I.p. database management, see **chapter 9.9**

- **Time and date:** this function enables you to enable or disable the time and date printing.
 - > **On**. Calibration data print enabled.
 - > Off. Calibration data print disabled.

Time and date printing cannot be deactivated with the G.I.p. function enabled.

- Balance cal. data: this function enables you to enable or disable the calibration data printing of the balance.
 - > On. Calibration data print enabled.
 - > Off. Calibration data print disabled.
6.10 Info about the software

This section explains how to view information about the software versions of the tool.

In the settings menu, select the "Setup" function then the "Info" one.



The information on the Info screen will be requested by the technical staff in case of assistance request.

6.11 Service

This section describes all the functions related to the Service and Backups of the device data.

In the settings menu, select the "Setup" function then the "Service" one.



The functions available in the **Service** menu are as follows:

- System data backup and restore
- Factory reset
- Software update
- Balance technical service

6.11.1 System data backup and restore



You can back up the system completely or restore data and configuration previously saved on a USB stick.

This section describes the steps to be taken to export or import the data.

N.B. It is recommended to use an empty USB stick that is dedicated to data save and recovery operations.



 System data backup and restore
 X

 Backup all system data

 Restore all system data

 System backup: this command allows you to save all users and their configurations stored in the system, including its drying database and saved test results.

You must have a USB stick to back up.

Insert the stick into the USB port on the left side of the device, and press the "OK" key. Tap the "Abort" button to cancel the backup operation.

If the USB stick is inserted successfully, after confirmation, the alphanumeric keypad will automatically be displayed for entering the name that you want to assign to backup.

A screen with the message "Completed!" will report that the export operation was successful.

A backup folder with the assigned name was then created in the USD stick.

Opening the folder, you will find a set of files and subfolders that contain all the data.

N.B: Do not modify or rename any files to avoid damaging the content. The folder will be automatically restored to the device by using the System Restore command.

This folder will be automatically restored to the device by using the System Restore command.

 System restore: this command allows you to restore all users and their system configurations previously exported with the backup command on a USB stick.

N.B. You can import the exported data from another device, so you can configure multiple device s with the same users and the same settings.



Insert the USB stick into the USB port on the left side of the device, and press the "OK" key.

Tap the "Abort" button to cancel the system restore operation.

If the USB stick is inserted correctly, after confirmation, the alphanumeric keypad will automatically be displayed for entering the name of the backup you want to restore.

A screen with the message "Completed!" will report that the system recovery operation was successful.

6.11.2 Factory reset

You can perform a total reset of the device to bring it back to the initial conditions.

Tap the "**Factory Reset**" button, confirm by touching the "Yes" button, or cancel the operation by tapping the "No" button.

N.B. Be careful as all the data of all users including their databases will be lost. If you want to save them, make a backup before the factory reset.

6.11.3 Software update

You can make any software updates provided by the manufacturer via the USB port.

Below are the steps to be taken to upgrade.



Selecting the "Software Update" function will display the screen with the confirmation request.

Select "**No**" to cancel the operation, or "**Yes**" to continue.

Insert the USB stick into the port on the left side of the device by checking before the stick is loaded with the upgrade program supplied by the manufacturer and confirm with the "**Ok**" key.

If the selected file is correct, the upgrade operation will be enabled and a displayed counter will indicate the progress status.

N.B. Once the software upgrade operation has begun, do not power off the device until the operation completes.

During the upgrade, the device will turn off and restart automatically; do not press any key, but wait for the operation finished successfully indication.

6.11.4 Balance technical service

The technical service function of the balance can be accessed by password only to the authorized technical personnel.

7 Functions menu

This section describes all the functions available for weighing. All of the features described below are customizable in their databases for each user; they can be enabled, disabled, and sequenced according to its usage needs. (See section on preferences in the functions section.)

So each time you change the user, its function settings will vary.



Tap the icon corresponding to the function, you want to access the relevant settings.



| | X | | 1 | |
|--|---|----|---|--|
| To exit the functions menu, tap the button | | or | | |

7.1 Using the database

All functions can be customized for each user by storing the desired modes and items through the relevant database.

The following are the search, save, delete, and editing functions for all databases. For entering data in the database, refer to the paragraph corresponding to the desired function.

After selecting the desired function, tap the "**Database**" key to access the database menu for the desired function.

| < | Custom Database | \sim | X |
|---|-------------------|--------|---|
| | Selection by name | | |
| | Selection list | | |
| | New | | |
| | Edit | | |
| | Delete | | |
| | | | |
| | Edit | | |



| < | Record Id | | | | X | | | | |
|-----|-----------|-----|---|---|---|---|------------|----|-----|
| DE | M01 | I | | | | | | | |
| - | = | % | 7 | 8 | 9 | + | * | ; | : |
| # | (|) | 4 | 5 | 6 | • | / | | - |
| | < | > | 1 | 2 | 3 | 0 | - 1 | En | ter |
| A_1 | # | Del | | | | | | | |

- Every time a new user is created, the database will be completely empty. The following describes all the functions available to all databases:
- Selection by name: by tapping this key you can call up a program by entering the corresponding name.
- Selection list: by tapping this button you can call up a program by selecting it from a list.
- New: insert new record (refer to the paragraph corresponding to the desired function).
- Edit: by tapping this button, you can access the editable parameters of the function.
- Delete: tap this button to delete one or more previously stored records.
- **Print:** by tapping this button, you can select a record and print it.
- Export (Usb): by tapping this button you can export the database to the USB stick.
- Import (Usb): by tapping this key, you can import a previously predefined database from a USB stick.

Use the keyboard to enter the name to assign to the new record. The maximum number of characters that can be entered is 30.

Tap the "Enter" key to confirm.

7.2 Function to "Fix the density"

The density function allows to determine the density value of solid or liquid substances. The determination is based on the principle of Archimedes that a body immersed in a liquid receives an upward thrust equal to the weight of the volume of the displaced fluid. For the determination, you can use the lower weighing device (if present in the scale or the "hydrostatic weighing kit" to place on the weighing plate (optional).

To access the function from the "Functions" menu, tap the "Density" icon.

| < | Density | _ | \times | |
|---|--------------------------|-------------|----------|--|
| | Liquid | density | | |
| | Solid d | lensity | | |
| | Density | y index | | |
| | Data | base | | |
| | | | | |
| | | | | |
| < | Solid density | | X | |
| | Start | | | |
| | Liquid density | 1.0 g/cm3 | | |
| | H2O densi | ty at T(°C) | | |
| | Ethanol density at T(°C) | | | |
| | | | | |



Select the mode:

Liquid density: selecting this type of measure, you will be required to enter the solid density value (g/cm3) to be used to determine the density of the liquid.

Then tap the "**Start**" button to proceed with the measurement

Solid density: selecting this type of measure, you will be required to enter the solid density value (g/cm3). If using distilled water or ethanol, select the relevant item below and enter only the liquid temperature value. The density of the selected liquid at the temperature entered will automatically be entered. (The reference tables are stored inside the device).

Then tap the "**Start**" button to proceed with the measurement

Density index: by selecting this type of measurement, you can determine the difference in density as a percentage between two solid samples. (One solidified at room temperature and the other under vacuum).

The density index can be determined by measuring for both samples their density value, or by using the "**theoretical density**" value for the sample solidified at room temperature and measuring the density value only for the vacuum sample. In this case, you need to tap the "**Theoretical density**" key to enter the value.

Then tap the "**Start**" button to proceed with the measurement

| < | Measure Info | | | | | \times | | | |
|--------------------|--------------|-----------|---|---|---|----------|---|----|-----|
| xx | | | | | | | | | |
| q | w | е | r | t | у | u | i | 0 | р |
| а | S | d | f | g | h | j | k | 1 | - |
| $\hat{\mathbf{U}}$ | z | x | с | v | b | n | m | En | ter |
| A_1 | _# | # 🔄 Del ┥ | | | | | | | |

| < | Q1 | | \times |
|---|--------------|----|----------|
| | Description | 1A | |
| | Measure type | | |



Optional information about the measurement to be performed will be required.

Tap the "Enter" key to confirm.

Now perform the steps shown on the display to determine the density index.

Database:

By tapping the "database" key, you can create a custom database to determine the different density types.

Tap the "**New**" key and enter the name of the new record to be stored.

- **Description:** enter a description of the item.
- Measurement type: Select the type of density to be determined.

After entering all required data, tap the "**Save**" key to save the new record.

7.2.1 Screen with the "Density of a solid" calculation function.

Below are the functions for calculating the density of a solid.



Detected values for density determination

Tap the "**Esc**" key to exit the function, the "**Restart**" key to make a new measurement, and the "**Print**" key to print the measurement result.

7.2.2 Screen with the "Density of a liquid" calculation function

Below are the functions for calculating the density of a liquid.



Detected values for density determination

Tap the "**Esc**" key to exit the function, the "**Restart**" key to make a new measurement, and the "**Print**" key to print the measurement result.

7.2.3 Screen with the "Density index" calculation function.

Below are the functions for calculating the density index.

Detected values for density determination



Tap the "**Esc**" key to exit the function, the "**Restart**" key to make a new measurement, and the "**Print**" key to print the measurement result.

7.3 Setting the GLP data

This function allows you to customize and create a database with G.I.p. parameters.

To access the function from the "Functions" menu, tap the "GLP" icon.







GLP Setup: use this command to enter GLP parameters when you do not want to save them to the database.

The data entry screen will be displayed. Tap the corresponding parameter to enter the desired data.

➤ Scale ID

- Project ID
- User ID

After entering the data, press the **"Ok"** key to confirm.

Note that the maximum number of characters allowed per parameter is 20.

GLP Database: by tapping this command, you can access the GLP parameter database management menu

Below are all the available functions

- Selection by name: y tapping this key, you can call up a program by entering the corresponding name.
- Selection list: by tapping this button, you can call up a program by selecting it from a list.
- **New:** by tapping this button, you can enter a new record.
- Edit: by tapping this button, you can access the GLP parameters that can be changed.
- Delete: tap this button to delete one or more previously stored records.
- Print: by tapping this button you can select a GLP record and print it.
- **Export (Usb):** by tapping this button, you can export the database to the USB stick.

Import (Usb): by tapping this key, you can import from a USB stick a predefined database previously

The selection, edit, delete, print, export and import commands are the same as described in **chapter 9.7.1**

New: this command allows you to enter a new record.

Enter the name you want to assign to the record and confirm with the "**Enter**" key.

The data entry screen will be displayed. Tap the corresponding parameter to enter the desired data.

Scale ID
Project ID
User ID

After entering the data, press the "**Save**" key to confirm.

In order to save data, at least one of the three fields must be filled in, otherwise an incomplete data screen will be displayed.

After entering the record to select it, use the "Select from list" or "Select by name" command.

Tap the desired record and confirm with the "**Ok**" key.

N.B. By entering the "GLP" command in the print setup menu or in the save file, the data set in the "Balance id, Project id, User id" fields will be reported.





Ok

Search

8 Technical features

The following models are all intended for internal use. Maximum height of use: 4000m; Degree of Pollution: 2; Overvoltage category: II

For M models:

| Power supply unit supplied: | INPUT: Switching 100-240Vac~ 50/ 60Hz, OUTPUT: 24V DC 1A, Potenza Max absorbed power 13.2VA |
|---|---|
| Adaptation to environmental conditions: | Selectable filters |
| Autozero: | Selectable from menu |
| Serial output: | RS232C |
| Working temperature: | +5°C - +35°C |

9 Warranty

- The warranty period is 60 months from the date of purchase as evidenced by the tax receipt of the product or its delivery document.
- The warranty covers all parts that should be defective originally. It does not cover damaged mechanical and electronic parts due to improper installation, tampering, or improper use.
- The warranty does not cover damage caused by shocks, fall of the balance or fall of objects on the weighing plate.
- The transport to and from the Service Center is the responsibility of the customer.

10 Disposal



If the packaging is no longer used, it can be delivered to the local waste disposal center. The packaging is made entirely of non-polluting materials, recyclable as valuable secondary raw materials. Discharged batteries should not be disposed of in normal domestic waste. Drop them into the appropriate collection containers. In case

of scrapping of the device, call the local authorities. Remove the batteries before scrapping the unit.

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